Promoting Social Dialogue in the postal sector in an enlarged Europe

Athens 3rd - 4th May 2018
Please rate the following:

How is the temperature in the room?

Rating: 1.1
Is your company / trade union involved in SDC activities?

- Yes: 29
- No: 5

Total surveyed: 34
Have the outcomes of the SDC been integrated in the discussions and documents of the employers and trade unions in your company?

- Company agreement: 19
- Best Practices: 20
- Collective Labour agreement: 6
- Joint Bodies: 6
- Internal Benchmarking: 11
Is there any other topic that should be covered by the SDC?
How often do you buy goods or services online?

- Never: 14%
- Rarely: 23%
- Sometimes: 27%
- Most often: 32%
- Exclusively: 5%
How far has your company been impacted by digitalization?

- High: 12
- Medium: 9
- Low: 2

Total: 23
Top stated e-commerce strategic activities

Track and trace

- Parcel lockers
- Proximity services
- On-time delivery
- Secure online payment
- Custom procedures
- evening delivery
- flexible delivery
- Later acceptance times
- Online platforms
- Lower costs
- Easy labelling
- Parcel lockers
- petition
- Cosegna in giornata
- Tracking
Has the development of e-commerce activities required the reorganization of mail operations with regard to parcel delivery operations in your company?

- Yes: 23
- N/A: 1
Rate the top stated new postal e-services
Is your Company providing training and/or re-training programmes to up-skill the current workforce as regards digital skills?

- Yes: 24
- No: 1
Does your company have programmes to provide internal redeployment options for postal workers to specialize in parcel delivery?

- Yes: 2
- N/A: 5
- No: 17

Total responses: 24
What kind of technical/functional and soft skills does your company believe will be most needed in the future in relation to digitalization?

- Digital skills: 21%
- Flexibility to adapt to changing demands: 16%
- Technical skills: 14%
- Sales and Marketing: 12%
- Service and Customer orientation skills: 12%
- IT skills: 12%
- Internal mobility programs: 8%
- Health Care management: 4%
- Other: 1%
Let us know your views on this event by rating the following statements from 1 (lowest) to 10 (highest).

- How well the event was organized
- To what extent it met your expectations
- How likely you are to attend a similar event in the future